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**Professional Summary**

* **15+** Years of IT experience in Analysis, Design, Development and Quality Assurance on various Business Applications.
* Excellent understanding of Software Development Life Cycle (SDLC) and Test Methodologies from project definition to post-deployment documentation
* Worked on full life-cycle implementation of **Workday HCM modules involving Core HCM, Benefits, Compensation, Recruiting, Time and Absence Management, Payroll, Talent and Performance Management and Advance Compensation**.
* Worked on full life-cycle implementation of **Workday Financial modules involving Financial Accounting, Suppliers Accounts, Customer Accounts, Procurement, Business Assets, Banking and Settlement, Expenses and Projects & Billing.**
* Expertise in software testing with very good understanding of **Test Strategy, Test Planning, Test Design, Test Execution, Defect Management, Reporting, Tracking and Web - based testing**.
* Experience in conducting Black-Box Testing, System Integration Testing, End-to-End Testing, Regression Testing, User Acceptance Testing, Smoke Testing, and Sanity Testing.
* Good understanding of Cloud based delivery models like SaaS (Software as a Service), Inbound and Outbound Integrations regarding Workday Architecture, business process framework, working with Enterprise Interface Builder (EIB)s, Core connectors and creating Workday Calculated Fields.
* Experience in using Defect Management tools like **HP ALM, Jira and Bugzilla.**
* Created and tested various Simple, Advanced, Matrix and Composite reports in Workday using Workday Report Writer tool.
* Having experience in open-source tools including **Selenium** (**Selenium IDE, Selenium Web Driver), JUNIT, TESTNG, Page object model, BDD** and Eclipse.
* Good exposure to Core java concepts in developing automation test scripts.
* Work experience with **Onshore-Offshore** model projects.
* Possess excellent communication and problem-solving skills, self-motivated, zeal to adapt to new technologies and a good team player.

**Education**

Master of Computer Applications (MCA) | Madras University | India

**Certifications**

Software Testing Certified, ISEB ISTQB Foundation

**Technical Skills**

**Workday**: Workday 2020R1, 30-33, Workday Report Writer Tool, Calculated Fields, EIB, Core-Connectors, Document Transformation, Workday Studio Java

**Methodologies**: Agile, Scrum, Waterfall, STLC, SDLC, Defect Life Cycle

**Testing Tools**: Selenium WebDriver, TestNG, Unified Functional Testing (UFT), Load Runner, and SOAP UI

**Test Frameworks**: Hybrid, Page Object Model (POM), Keyword Driven, Data Driven.

**Programming and Database Languages:** C, C#, Java, JavaScript, VBScript PL/SQL.

**Defect Management Tools**: HP ALM, Jira, Bugzilla, Enterprise Tester.

**Workday Modules**: Core HCM, Recruiting, Benefits, Payroll, Compensation, Time tracking and Absence Management, Talent and Performance Management, Advance Compensation.

**MS Office Suite:** MS Word, MS Excel, MS Visio, MS Power Point, MS Outlook, MS Access.

**Career Experience-Highlights**

**Sr. QA Analyst – Workday HCM Modules | Client-CF Industries | Deerfield. IL | 03.2020 – Present**

**Responsibilities:**

* Creating Quality Assurance (QA) test plan detailing the scope and objectives of the project, test approach or strategy to be followed, defining entry and exit criteria, test deliverables, risk and contingencies for Workday project “US Salaried Non-Exempt” under HCM (Human Capital Management) suite, get it reviewed and approved with project stakeholders.
* Work with Business Analyst during the requirements gathering and participate in Fit-Gap analysis sessions to compare and identify gaps between existing business processes with that of new Workday system and help in the design and configuration of the system.
* Design and execute test scenarios and test cases to conduct Functional (Unit) Testing of application based on the Business Requirements Document (BRD), conduct Systems Integration Testing (SIT), End-to-End (E2E) Testing, and Parallel Testing and report any defects found in ALM (Application Life Cycle Management) tool.
* Designed and conducted multiple levels of Pay Parallel Testing to compare the pay differences between the legacy system (eTime) and newly implemented Workday system.
* Conducted Retro Testing to ensure the retro processes are working as expected.
* Create UAT (User Acceptance Testing) test plan, design UAT test cases, conduct UAT sessions for the end users on the new application (Workday) and get UAT sign off.
* Lead defect triage calls with implementation partner and internal project team and drive towards defect resolution.
* Perform Mobility Testing on various handheld mobile devices (iPhone, Android Phone, iPad, Android Tablet).
* Work with business to understand the MFA (Multi Factor Authentication) requirements and test within and outside of company’s network.
* Perform Smoke testing and Sanity testing whenever there is a configuration change moved to production before go-live.
* Post-Production Support and Hyper care once the projects go live, address the concerns from users, document the defects and change requests, work with development team to resolve them and provide QA approvals to move the updated configuration to production.
* Worked on BAU (Business As Usual) tickets as part of post-production support, retested the issues once fixed, conducted UAT and secured approvals to move the fix to production.

**Environment**: Workday 33, 2020R1, SharePoint, eTime, ALM, Microsoft Outlook and Windows XP.

**QA Lead – Workday HCM Modules | Client-S&P Global | Princeton NJ | 09.2019 – 02.2020**

**Responsibilities:**

* Design and execute test scenarios and test cases to conduct Functional Testing of application based on the Business Requirements Document, End-to-End (E2E) Testing and any defects found in ALM (Application Life Cycle Management) tool.
* Tested the Configuration and Eligibility rules for the Advance Comp modules like Merit, Bonus and Stock plans.
* Tested the Configuration and Eligibility rules for Core Compensation modules like Allowances and Commission Plans.
* Tested the HCM Core modules like Hires, Transfers, Promotions and Terminations to check how the bonus and merit plans are affected.
* Tested the PICOF integrations, to see how the bonus, allowances plans etc. are affected.
* Tested the UK Benefits integration like employee details are affected while doing the Hires, Terminations, Transfers and LOA leave types are populated in the integration.
* Tested the following under talent and performance management modules - talent profiles, goal management like individual, organizational and cascaded goals, competencies, performance review process, talent and performance calibration, feedbacks, succession planning and access potential, individual development plan, Performance improvement plan, and talent cards.
* Tested the Recruiting module like creating the Job Requisition, Create Position, offer process and Hire process.
* Perform Smoke testing and Sanity testing whenever there is a configuration change moved to production before go-live.
* Attending daily calls with the offshore team to know the status of the testing activities.
* Daily attended the business calls from the client side to know the status of the testing activities.

**Environment**: Workday 32/33, SharePoint, Cloud Pay, ALM, Microsoft Outlook and Windows XP.

**Sr. QA Analyst – Workday HCM Modules | Client-CF Industries | Deerfield. IL | 09.2018 - 08.2019**

**Responsibilities:**

* Creating Quality Assurance (QA) test plan detailing the scope and objectives of the project, test approach or strategy to be followed, test data, test schedule, incident management, defining entry and exit criteria, test deliverables, defining roles and responsibilities for the team, planning risk and contingencies for Workday implementation projects for various modules under HCM (Human Capital Management) suite, get it reviewed and approved with project stakeholders.
* Work with Business Analyst during the requirements gathering and participate in Fit-Gap analysis sessions to compare and identify gaps between existing business processes with that of new Workday system and help in the design and configuration of the system.
* Design and execute test scenarios and test cases to conduct Functional (Unit) Testing of application based on the Business Requirements Document (BRD), conduct Systems Integration Testing (SIT), End-to-End (E2E) Testing, and Parallel Testing and report any defects found in ALM (Application Life Cycle Management) tool.
* Designed and conducted multiple levels of Pay Parallel Testing to compare the pay differences between the legacy system (eTime) and newly implemented Workday system.
* Conducted Retro Testing to ensure the retro processes are working as expected.
* Coordinate with Integration developer, Reports developer and external vendors to test the integration input and output files via SFTP.
* Tested various scenarios related to schedules and work shifts, time entry mechanism, time entry types, overtime calculations, premiums, approvals, notifications, time entry templates, time off plans and their use, grants and eligibility rules, holidays, leaves of absence plans like STD, LTD, Military.
* Tested the following under talent and performance management modules - talent profiles, goal management like individual, organizational and cascaded goals, competencies, performance review process, talent and performance calibration, feedbacks, succession planning and access potential, individual development plan, Performance improvement plan, and talent cards.
* Tested merit process, bonus process, stock process, notifications and approvals, security testing under Advance Compensation module.
* Test the complex inbound and outbound integrations involving Calculated Fields, Enterprise Interface Builder (EIB), Document Transformation, Core Connecter, Cloud Connector, XML, XSLT, and other Web Services technologies.
* Generate different kinds of reports - Simple, Advanced, Matrix and Composite based on the client requirements using Workday Report Writer tool and test the Workday delivered standard reports and already built custom reports.
* Create UAT (User Acceptance Testing) test plan, design UAT test cases, conduct UAT sessions for the end users on the new application (Workday) and get UAT sign off.
* Lead defect triage calls with implementation partner and internal project team and drive towards defect resolution.
* Perform Mobility Testing on various handheld mobile devices (iPhone, Android Phone, iPad, Android Tablet).
* Work with business to understand the MFA (Multi Factor Authentication) requirements and test within and outside of company’s network.
* Perform Smoke testing and Sanity testing whenever there is a configuration change moved to production before go-live.
* Post-Production Support and Hyper care once the projects go live, address the concerns from users, document the defects and change requests, work with development team to resolve them and provide QA approvals to move the updated configuration to production.
* Worked on BAU (Business As Usual) tickets as part of post-production support, retested the issues once fixed, conducted UAT and secured approvals to move the fix to production.
* Worked with training team in helping them to create training materials and QRGs (Quick Reference Guide).

**Environment**: Workday 31/32, SharePoint, eTime, ALM, Microsoft Outlook and Windows XP.

**Sr QA Engineer – – Workday Financial** **Modules | Client- PFM | Philadelphia PA | 06.2017 - 09.2018**

**Responsibilities:**

* Analysis of Functional & non-functional Requirements, Business Requirements, Use case documents, and User Interface Specifications for creation of Requirement Traceability Matrix (RTM), and Test Cases.
* Created Test Plan and Test Strategies for System Acceptance Testing.
* Used Excel Spread Sheet to create Unit Test Scripts and End to End Test Scripts based on the Workbooks which are finalized in Alignment Sessions by Customer and Workday Functional Leads.
* Tested all the Financial modules like Business Assets, Customer Accounts, Expenses, Projects Billing, Procurement, Financial Accounting and Supplier Accounts.
* Communicated the daily status to the Functional Leads - Workday, Business Users and Testing teams, discussed the outstanding issues during Status calls.
* Designed and built both inbound and outbound EIB integrations in various segments of Workday system
* Worked on various Workday Finance integrations such as Accounting, Expenses, Procurement and Inventory.
* Responsible for data migration from legacy systems to workday systems using iLoads and EIB
* Closely worked with the Business Users and Functional Leads in understanding the Business Change Requests for testing.
* Created Defects while we are doing End to End Testing in iMeet and Daily Track the issues and Coordinate with Workday Functional Leads.
* We have Weekly Status Calls with the Workday Functional Leads for Particular modules.
* In End-to-End Testing, we used to send the Daily Status Reports to Workday Team and Business Users.

**Environment**: Workday 29, Workday-iMeet, ALM, Epicor, EIB, Workday Report Writer Core and Windows XP.

**Professional Experience**

* Lead QA Engineer | Wenova Inc. | AT&T, Bothell, WA | 08.2016 - 05.2017
* Lead QA Engineer | Tech Mahindra | AT&T, Bothell, WA | 08.2014 - 08.2016
* Sr.QA Engineer | Wenova Inc. | Florida Blue, Jacksonville, FL | 02.2013 - 07.2014
* Sr.QA Analyst | Wenova Inc. | Blockbuster Inc., Dallas, TX | 12.2010 - 01.2013
* Sr.QA Tester | Wenova Inc. | BCBS of Nebraska, Omaha, NE | 07.2010 - 11.2010
* Sr. Software Engineer | IRUS InfoTech Pvt Ltd | RURS, USA | 12.2008 - 05.2010
* Software Engineer | Visualsoft Technologies Ltd | Liberty Mutual, UK | 09.2007 - 12.2008
* Jr. Programmer Trainee/ Software Engineer | Visualsoft Technologies Ltd | ATIC, USA | 01.2005 - 09.2007**.**